

# Rosalyn Metz

## Work History

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**2013 - Present**

**Stanford University**

**Palo Alto, CA**

*Operations Manager Stanford Digital Repository*

- Ensure operational excellence across the processes, policies and technologies necessary for successful and trusted preservation of digital content.
- Define and manage the service support framework for the digital repository, including customer support, documentation, policies and processes and workflows.
- Participate in establishing and maintaining the strategic vision for the repository.

**2012 - 2013**

**The George Washington University**

**Washington, DC**

*Digital Project Manager*

*(18 month appointment)*

- Improve workflows using ticketing systems, code repositories, and other project management tools.
- Work with project teams to create time estimates, cost estimates, and project plans.
- Create maintenance plans including, timelines for bug fixes, enhancement requests, etc.

**2011 - 2012**

**Viget Labs, LLC**

**Falls Church, VA**

*Project Manager*

- Collaborated with sales to develop scope, schedules and cost for a variety of web projects.
- Worked with project teams and clients to determine goals, milestones, and deliverables.
- Oversaw development, design, and marketing for a sport lifestyle company's marketing website.

**2008- 2011**

**Wheaton College**

**Norton, MA**

*Project Manager*

- Maintained the college's learning management system including bug fixes, enhancements, integration with other systems, and creating documentation.
- Led implementation projects and created workflows, processes, and policies for new systems.
- Collaborated with members of the department's leadership team to create a technology direction for the library, archives, and academic computing.

**2006- 2008**

**Ex Libris, Inc.**

**Newton, MA**

*SFX/Verde Implementation Librarian*

- Developed and administered training, both in-person and via the web, throughout North America.
- Created project plans, training, and goals which improved implementation projects.
- Worked with support, development, and product management to improve software.

## Education

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<b>1998-2002</b>	<b>The George Washington University</b>	<b>Washington, DC</b>
	<ul style="list-style-type: none"><li>▪ Bachelor of Arts, Political Science</li><li>▪ Minor in Philosophy</li></ul>	
<b>2004-2006</b>	<b>The University of North Carolina</b>	<b>Chapel Hill, NC</b>
	<ul style="list-style-type: none"><li>▪ Master's of Science, Library and Information Science</li></ul>	

## Publications

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### **Understanding the Cloud: An Introduction to Cloud Computing**

*Publication:* Getting Started with Cloud Computing: A LITA Guide (2011)

*Abstract:* Using the National Institute of Standards and Technology's definition of cloud computing, this introductory chapter provides readers with an in-depth definition, examples and use cases for the cloud.

### **Interview Podcast: Rosalyn Metz Explains Cloud Computing in Higher Ed**

*Publication:* Educause Podcasts (July 2010)

*Abstract:* In this interview from the NERCOMP 2010 Annual Conference, Rosalyn Metz, shares her thoughts on cloud computing, the new trend in IT for higher education.

### **Cloud Computing Explained**

*Publication:* Educause Quarterly (online). Volume 33, Number 2, 2010

*Abstract:* This article takes an in-depth look at the National Institutes of Standards and Technology's definition of cloud computing and provides examples to help the reader gain a firm grasp on the topic.

### **Conducting Online Research: Undergraduate Preferences of Sources**

*Publication:* UNC Chapel Hill Master's Paper

Link: [http://dc.lib.unc.edu/cdm/singleitem/collection/s\\_papers/id/862](http://dc.lib.unc.edu/cdm/singleitem/collection/s_papers/id/862)

*Abstract:* When students write research papers they use a variety of sources in their paper. Twenty Duke University students were given a research topic and asked to perform a search. The students were asked to choose and then rank the results of their query. The findings concluded that the students in this study were more likely to choose scholarly sources over non-scholarly sources.

## Presentations

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### **Managing projects, or I'm in charge now what? (aka PM4Lib)**

*Conference:* Code4Lib 2014

*Location:* Raleigh, NC – March 24 - March 27, 2014

*Co-presenter:* Becky Yoose

*Abstract:* Discussion of project management with particular emphasis on software development, software implementation, and infrastructure installation.

### **Managing projects workshop**

*Conference:* LITA Forum 2013

*Location:* Louisville, KY – November 7 & 8, 2013

*Abstract:* Presented on the different stages of the project management process and provided attendees with strategies to improve their project management techniques.

### **Cloud Computing in higher education: Practically deploying systems with the cloud**

*Conference:* NERCOMP Event: Education and the Cloud - The Journey Continues

*Location:* Amherst, MA – December 6, 2010

*Abstract:* Discussed available cloud-based services and presented ways they can be used by higher education.

### **Getting started with software release management**

*Conference:* NERCOMP Software Release Management Special Interest Group

*Location:* Norwood, MA – October 7, 2010

*Abstract:* Discussion of software release management techniques and ways to get started with it.

### **Backing up systems to the cloud: Using Amazon Web Services to back up Moodle**

*Conference:* 2-3-98 Conference 2010

*Location:* Delhi, NY – August 12, 2010

*Abstract:* Defined cloud computing, demonstrated Amazon Web Services, and discussed its use for backups.

### **ALA session on cloud computing: Cloud computing projects and innovative ideas**

*Conference:* American Libraries Association Annual Conference 2010

*Location:* Washington, DC – June 26, 2010

*Co-presenters:* Jason Clark, Leslie Johnston, Chris Tonjes

*Abstract:* Discussed how to use cloud-computing to deliver innovative, cost-effective, and scalable services.

### **Experts share top technology trends in Massachusetts**

*Conference:* Massachusetts Library Association Annual Conference 2010

*Location:* Hyannis, MA – April 28, 2010

*Co-presenters:* Jason Clark, Leslie Johnston, Chris Tonjes

*Abstract:* Discussed how to use cloud-computing to deliver innovative, cost-effective, and scalable services.

## Presentations

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### **Cloud computing in higher education: Changing the way we provide systems**

*Conference:* NERCOMP 2010

*Location:* Providence, RI – March 10, 2010

*Abstract:* Defined cloud computing and provided attendees with examples of cloud-based services.

### **Public datasets in the cloud**

*Conference:* Code4Lib 2010

*Location:* Asheville, NC – February 23, 2010

*Co-presenter:* Michael Klein

*Abstract:* An overview of cloud-based datasets, ways to use them, and a call to push large datasets to the cloud.